

BEAVER MEDICAL GROUP

HEMATOLOGY/ONCOLOGY INFORMATION SHEET

Welcome to the Hematology/Oncology department of Beaver Medical Group. We value you as a person and a patient. Our goals are skilled, compassionate care and good communication with you.

Appointment Times: Call 425-3322 to make or verify appointments. We strive to meet your appointment time promptly, and we request the same of you. Please allow enough time prior to your appointment for any tests your physician has requested. If you have lab and/or X-ray tests the same day of your appointment please allow 2 hours for lab or X-rays and 2.5 hours for both. In many instances you may have your tests done the day prior to your appointment (except with Monday appointments), but please have these tests performed as early in the AM as possible, to ensure prompt processing of the tests. To be sure important items are covered, try bringing to each appointment a written list of your problems, questions, and medications needing refilled.

Scheduling: After each office visit you will be given a blue appointment slip which you must take to the appointment desk to schedule your next appointment. You may also be given lab and/or X-ray slips. You need to **keep** these slips to **take with you** to the lab/X-ray departments when you go for your tests. If you lose these slips you will need to call us, come to this office again, and pick up new slips.

Phone Calls: 8 a.m. - 5 p.m. Monday - Friday call 862-1191, ext. 5485. Nights/week-ends call our answering service/Nurse Advice Unit at 862-1191. If necessary, your doctor can be paged.

Medication Refills: For optimal accuracy and efficiency we prefer to refill medications at your return visits, not by phone. Carefully review all of your medications (particularly your narcotic pain medications) prior to each return visit, then give your doctor your list of medications you need. California law requires a hand written triplicate prescription for many narcotic refills, i.e., phone refills are not permitted. **Avoid aspirin** while on chemotherapy - use acetaminophen (Tylenol®) instead.

Test Results: Because adequate interpretation of your test results requires your physician's integration of the test results with other data in your chart, **please don't request test results by phone**. The results of your recent blood work, X-rays, and other diagnostic tests will be explained at each return visit.

If you are on chemotherapy and have an oral temperature of 101 or higher, or shaking chills, call promptly day or night. If your blood counts are low from the chemotherapy, you may need further tests and possibly IV or oral antibiotics.

Notify us if you have any of the following:

1. Progressive headaches, especially with nausea and/or vomiting
2. Progressive pain, not controlled by pain medication
3. Inability to control your urine and/or bowel movements
4. Leg numbness/weakness, unless getting Vincristine chemotherapy
5. Unusual bruising or bleeding (i.e., blood in urine, nose bleed, etc)

Dennis Hilliard, MD

Emad Ibrahim, MD

Youssef Gamal, MD

